

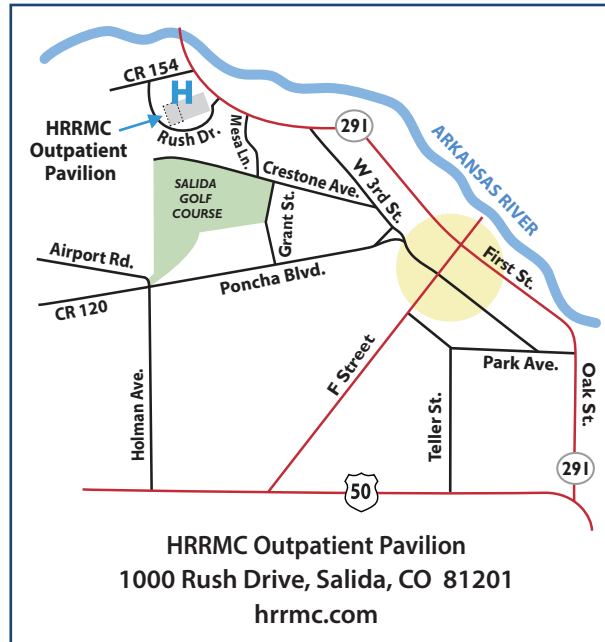
PAYMENT

- We accept Medicare, Health First Colorado (Colorado Medicaid) and most insurances.
- Payment/copay is due at time of service.
- There will be a fee for your visit. Other services, including lab tests, will be billed in addition.
- You may request an estimate of charges at time of service.
- Medicare patients of the HRRMC Outpatient Pavilion in Salida will receive one explanation of benefits—clinic charges will be added to any hospital charges that may be incurred on that same day. Medicare patients are charged the same amount as non-Medicare patients, but the bill is broken down differently for Medicare reimbursement.
- A 15% prompt-payment discount is available to self-pay and uninsured patients.
- We accept cash, check, Visa, Mastercard and Discover.
- Claims with most insurance plans are filed on your behalf.
- Structured payment plans are available.
- Billing questions may be directed to account representatives by calling (719) 530-2475.



OFFICE LOCATION

HRRMC Outpatient Pavilion
on the hospital campus in Salida



The HRRMC Outpatient Pavilion is attached to the hospital but has a separate entrance. Patients will check in for their appointment in the Outpatient Pavilion, not at the hospital's main registration desk.



HEART OF THE ROCKIES
REGIONAL MEDICAL CENTER

HRRMC EAR, NOSE AND THROAT



HRRMC Outpatient Pavilion
1000 Rush Drive • Salida, CO 81201

(719) 530-2000

www.hrrmc.com



HEART OF THE ROCKIES
REGIONAL MEDICAL CENTER

WELCOME

HRRMC Ear, Nose and Throat specializes in medical and surgical treatments of the ear, nose and throat (ENT).

Clinic hours

The clinic is open Monday through Thursday
8 a.m. to 5 p.m.



SERVICES

- Tonsils and adenoid removal
- Ear surgery, including ear tubes
- Sinus surgery
- Nasal septoplasty
- Head and neck cancer removal
- Vocal surgery
- Skin cancer removal and reconstruction
- Sleep apnea surgery
- Complete audiological evaluations
- Hearing aid evaluations and demos
- Hearing aids at competitive prices

PROFILES



Michele Streeter, M.D., a board-certified otolaryngologist, specializes in medical and surgical management and treatment of patients with diseases and disorders of the ear, nose, throat (ENT), and related structures of the head and neck. Otolaryngologists are most commonly known as ENT physicians.

Dr. Streeter is specially trained to treat conditions ranging from acute and chronic ear, nose and throat infections to managing allergies. She also specializes in facial plastic and reconstructive surgery.

Specialty: Otolaryngology; Facial Plastic and Reconstructive Surgery

Medical School: University of Colorado Health Sciences Center, Denver

Internship and Residency: General Surgery and Otolaryngology Head and Neck Surgery, University of Kentucky Chandler Medical Center, Lexington, Kentucky

Board Certification: Otolaryngology by the American Board of Otolaryngology



Audiologist **Robert Furby, M.S., FAAA**, provides hearing tests and evaluations as well as sales and servicing of hearing devices in the hearing aid office located in the ENT practice. He has extensive

experience as an audiologist in both retail and clinical settings.

Robert has a master's in speech and hearing science with a concentration in audiology from the University of South Alabama in Mobile.

POLICIES AND PROCEDURES

- For EMERGENCIES, call 911 or go to the nearest hospital emergency room.
- Contact your pharmacy directly for all refills and renewals of medications. Allow 72 hours for processing. Only first-time prescriptions and narcotic refills are generated from our office.
- All test and laboratory results are communicated back to the patient as promptly as possible.
- When leaving a message, please spell your name and provide date of birth, phone number, and a detailed request, including level of urgency. If you have an urgent healthcare need after hours, call 719-530-2000 to reach the on-call doctor.
- If you are unable to keep an appointment, please give 24 hours notice of cancellation.

