PAYMENT

- We accept Medicare, Health First Colorado (Colorado Medicaid) and most insurances.
- Payment/copay is due at time of service.
- There will be a fee for your visit. Other services, including lab tests, will be billed in addition.
- You may request an estimate of charges at time of service.
- Medicare patients of the HRRMC Buena Vista Health Center will receive two explanations of benefits—one for the office visit/procedures and one for any additional diagnostic services.
- Medicare patients of the HRRMC Medical Clinics on Highway 50 and the Saguache Clinic will receive one explanation of benefits—clinic charges will be added to any hospital charges that may be incurred on that same day. Medicare patients are charged the same amount as non-Medicare patients, but the bill is broken down differently for Medicare reimbursement.
- A 15% prompt-payment discount is available to self-pay and uninsured patients.
- We accept cash, check, Visa, Mastercard and Discover.
- Claims with most insurance plans are filed on your behalf.
- Structured payment plans are available.
- Billing questions may be directed to account representatives by calling (719) 530-2475.
**WELCOME TO**

**HRRMC Salida Family Medicine**  
HRRMC Salida Family Medicine provides comprehensive medical care for the entire family.

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**Clinic Services include:**
- Adult and pediatric medicine
- Geriatrics
- Women’s health
- Pregnancy care at Buena Vista, Salida and Saguache clinics
- Minor office procedures

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**APPOINTMENTS**

The clinic is open Monday through Friday, 8 a.m. – 5 p.m. and Saturday, 9:30 – 11 a.m.

Call 719-530-2000, Monday through Friday, to make an appointment.

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**POLICIES AND PROCEDURES**

- For EMERGENCIES, call 911 or go to the nearest hospital emergency room.
- Contact your pharmacy directly for all refills and renewals of medications. Allow 72 hours for processing. Only first-time prescriptions and narcotic refills are generated from our office.
- All test and laboratory results are communicated back to the patient as promptly as possible.
- When leaving a message, please spell your name and provide date of birth, phone number, and a detailed request, including level of urgency. After hours, if you have an urgent healthcare need, please contact the HRRMC Emergency Department at (719) 530-2157.
- If you are unable to keep an appointment, please give 24 hours notice of cancellation.

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**James Wigington, M.D.**  
**Medical School:** University of Colorado Health Sciences Center  
**Residency:** Family Medicine, Northern Colorado Medical Center, Greeley  
**Board Certification:** American Board of Family Medicine  
**Special Interests:** Obstetrics including C-sections, Pediatrics, Sports Medicine

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**Ashley O’Hara, M.D.**  
**Medical School:** University of Rochester School of Medicine and Dentistry  
**Residency:** Family Medicine, St. Mary’s Family Medicine, Grand Junction  
**Board Certification:** American Board of Family Medicine  
**Special Interests:** Women’s Health including Obstetrics and C-sections, Pediatrics, Sports Medicine, Opioid Addiction

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**Vanna Kay Irving, M.D.**  
**Medical School:** University of Arkansas for Medical Sciences  
**Residency:** Family Medicine, McKay Dee Hospital, Ogden, Utah  
**Fellowship:** Surgical Obstetrics, Mountain Area Health Education Center, Asheville, North Carolina  
**Board Certification:** American Board of Family Medicine  
**Special Interests:** Women’s Health including Obstetrics and C-sections, Pediatrics, Sports Medicine

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**Stephanie Earhart, M.D.**  
**Medical School:** Penn State College of Medicine  
**Residency:** Family Medicine, Eisenhower Army Medical Center, Fort Gordon, Augusta, Georgia  
**Board Certification:** American Board of Family Medicine  
**Special Interests:** Women’s Health, Pediatrics, Sports Medicine