

## PAYMENT

- Payment/copay is due at time of service.
- There will be a fee for your visit. Other services, including lab tests, will be billed in addition.
- You may request an estimate of charges at time of service.
- Medicare patients of the HRRMC Outpatient Pavilion in Salida will receive one explanation of benefits—clinic charges will be added to any hospital charges that may be incurred on that same day. Medicare patients are charged the same amount as non-Medicare patients, but the bill is broken down differently for Medicare reimbursement.
- A 15% prompt-payment discount is available to self-pay and uninsured patients.
- We accept cash, check, Visa, Mastercard and Discover.
- Claims with most insurance plans are filed on your behalf.
- Structured payment plans are available.
- Billing questions may be directed to account representatives by calling (719) 530-2475.



## ■ Appointments

Call 719-530-2000 to make an appointment.

## ■ Hours

Monday–Friday, 9 a.m. – 5 p.m.

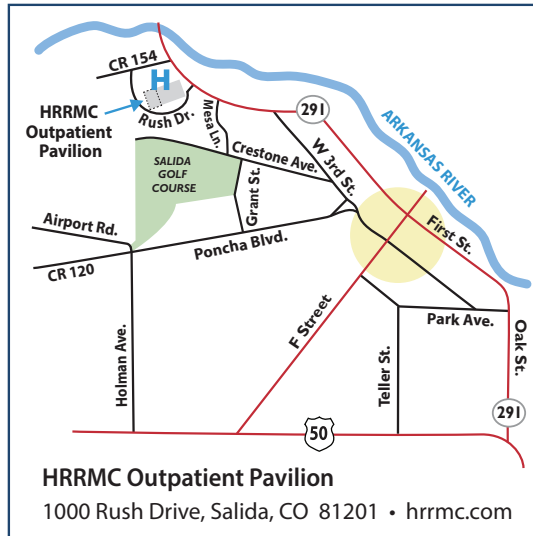
Patients may call to schedule appointments on Friday, but no Neurology Services staff will be on-site for questions.

For emergencies, call 911 or go to the nearest hospital emergency room.

Please call only during normal business hours (Monday-Friday) for prescription refills. Contact us at least 48 hours in advance for refill requests.

## ■ Our Facility

Our office is located in the HRRMC Outpatient Pavilion on the hospital campus in Salida.



The HRRMC Outpatient Pavilion is attached to the hospital but has a separate entrance. Patients will check in for their appointment in the Outpatient Pavilion, not at the hospital's main registration desk.



HEART OF THE ROCKIES  
REGIONAL MEDICAL CENTER

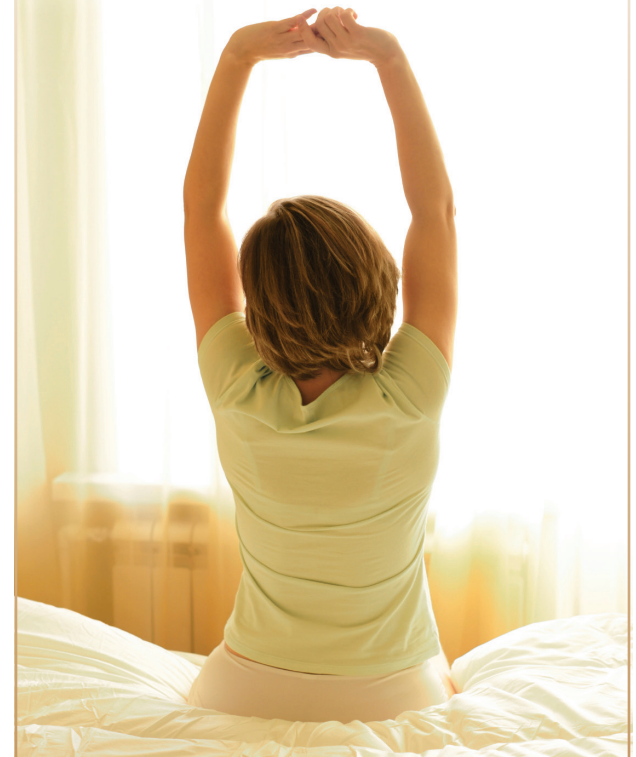
[hrrmc.com](http://hrrmc.com)

5/19



HEART OF THE ROCKIES  
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## HRRMC NEUROLOGY AND SLEEP MEDICINE



HRRMC Outpatient Pavilion  
1000 Rush Drive, Salida, CO 81201  
(719) 530-2000

## WELCOME TO HRRMC NEUROLOGY AND SLEEP MEDICINE

HRRMC Neurology and Sleep Medicine specializes in the diagnosis, treatment and management of disorders of the brain and nervous system, and in the diagnosis and treatment of sleep disorders. We offer general and inpatient neurology consultations, electroencephalograms (EEG), electromyography (EMG), and treatment for epilepsy and seizure disorders, headaches and more.



**Suzanne Lesage, M.D., M.H.S**

**Specialty:** Neurology and sleep medicine

**Medical School:** University of Colorado Health Sciences Center, Denver

**Internship:** Internal Medicine, University of Colorado, Denver

**Residency:** Neurology, University of Colorado in Denver and Northwestern University, Chicago, Illinois

**Fellowship:** Sleep Medicine, Wake Forest Baptist Medical Center, Winston-Salem, North Carolina

### Profile

Suzanne Lesage, M.D., M.H.S., is a board-certified neurologist with a subspecialty in sleep medicine. Prior to her practice with HRRMC, Dr. Lesage worked at the Sleep Disorder Center at Walter Reed National Military Medical Center in Bethesda, Maryland. She was also an assistant professor for the Uniformed Services University of the Health Sciences.

Dr. Lesage is an active member of the American Academy of Neurology and the American Academy of Sleep Medicine.



**Yvonne Rollins, M.D., Ph.D.**

**Specialty:** Electrodiagnostic and neuromuscular medicine

**Medical School:** University of Colorado, Denver

**Internship:** University of Colorado, Denver

**Residency:** Neurology, University of Colorado, Denver

**Fellowship:** Neuromuscular medicine, University of Colorado, Denver

### Profile

Yvonne Rollins, M.D., Ph.D., is a board-certified neurologist with subspecialties in electrodiagnostic and neuromuscular medicine. She relocated to Salida in 2016 after working at the Regional West Medical Center in Scottsbluff, Nebraska, for five years. Prior to that, she was an assistant professor in the Department of Neurology at the University of Colorado, Denver. She was one of the department's neuromuscular specialists and clinical-trial investigators.

Dr. Rollins is a member of the American Academy of Neurology.

## POLICIES AND PROCEDURES

- For EMERGENCIES, call 911 or go to the nearest hospital emergency room.
- Contact your pharmacy directly for all refills and renewals of medications. Allow 72 hours for processing. Only first-time prescriptions and narcotic refills are generated from our office.
- All test and laboratory results are communicated back to the patient as promptly as possible.
- When leaving a message, please spell your name and provide date of birth, phone number, and a detailed request, including level of urgency. After hours, if you have an urgent healthcare need, please contact the HRRMC Emergency Department at (719) 530-2157.
- If you are unable to keep an appointment, please give 24 hours notice of cancellation.

