

PAYMENT

- We accept Medicare, Health First Colorado (Colorado Medicaid) and most insurances.
- Payment/copay is due at time of service.
- There will be a fee for your visit. Other services, including lab tests, will be billed in addition.
- You may request an estimate of charges at time of service.
- Medicare patients of the HRRMC Outpatient Pavilion in Salida will receive one explanation of benefits—clinic charges will be added to any hospital charges that may be incurred on that same day. Medicare patients are charged the same amount as non-Medicare patients, but the bill is broken down differently for Medicare reimbursement.
- A 15% prompt-payment discount is available to self-pay and uninsured patients.
- We accept cash, check, Visa, Mastercard and Discover.
- Claims with most insurance plans are filed on your behalf.
- Structured payment plans are available.
- Billing questions may be directed to account representatives by calling (719) 530-2475.



OFFICE LOCATION

HRRMC Outpatient Pavilion
on the hospital campus in Salida



Patients will check in for their appointment at the registration desk on the third floor of the Outpatient Pavilion, not at the hospital's main registration desk.

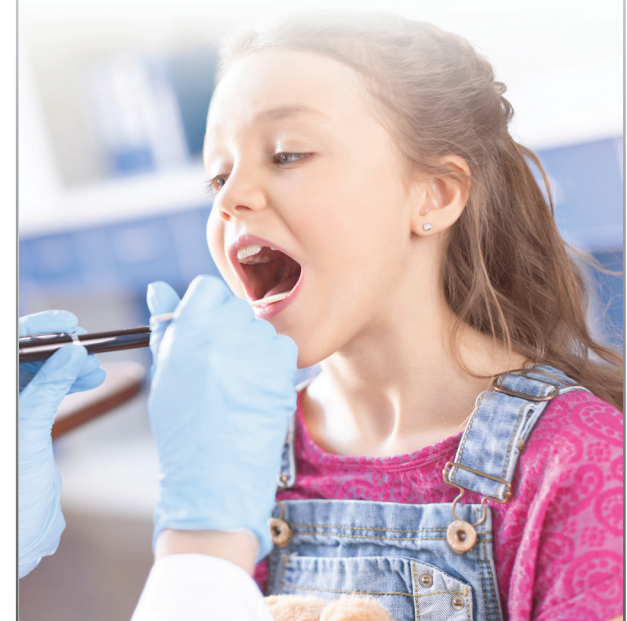


HEART OF THE ROCKIES
REGIONAL MEDICAL CENTER



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HRRMC EAR, NOSE AND THROAT



HRRMC Outpatient Pavilion
1000 Rush Drive • Salida, CO 81201
(719) 530-2000
www.hrrmc.com

WELCOME

HRRMC Ear, Nose and Throat specializes in medical and surgical treatments of the ear, nose and throat (ENT).

CLINIC HOURS

Monday through Friday
8 a.m. to 5 p.m.

SERVICES

- Tonsils and adenoid removal
- Ear surgery, including ear tubes
- Sinus diseases and surgery
- Nasal septoplasty
- Vocal surgery
- Skin cancer removal and reconstruction
- Sleep apnea surgery
- Thyroid and endocrine issues
- Parathyroid hormone therapy
- Lymph node biopsies
- TMJ syndrome
- Head and neck cancers
- Complete audiological evaluations
- Hearing aid evaluations and demos
- Hearing aids at competitive prices

MEET OUR PROVIDERS



Brandon G. Bentz, M.D., FACS, a board-certified Otolaryngologist, has years of advanced training and clinical experience as an ear, nose and throat specialist. He also has a background in lecturing/course work and clinical teaching.

Residency: Otolaryngology - Head and Neck Surgery, Northwestern University Medical Center, Chicago, IL

Fellowship: Otolaryngology - Head and Neck Surgery, Northwestern University Medical Center, Chicago, IL

Board Certification: American Board of Otolaryngology - Head & Neck Surgery



Audiologist **Robert Furby, M.S., FAAA**, provides hearing tests and evaluations, as well as sales and servicing of hearing devices, in the audiology lab located in the ENT practice.

Robert has extensive experience as an audiologist in both retail and clinical settings.

Graduate School: University of South Alabama, Mobile, AL

POLICIES AND PROCEDURES

- For EMERGENCIES, call 911 or go to the nearest hospital emergency room.
- Contact your pharmacy directly for all refills and renewals of medications. Allow 72 hours for processing. Only first-time prescriptions and narcotic refills are generated from our office.
- All test and laboratory results are communicated back to the patient as promptly as possible.
- When leaving a message, please spell your name and provide date of birth, phone number, and a detailed request, including level of urgency. If you have an urgent healthcare need after hours, call 719-530-2000 to reach the on-call doctor.
- If you are unable to keep an appointment, please give 24 hours notice of cancellation.

