



PAYMENT

- Payment/copy is due at time of service.
- There will be a fee for your visit. Other services, including lab tests, will be billed in addition.
- Medicare patients of the Specialty Clinic will receive two explanations of benefits –one for the physician and one for the facility. Medicare patients are charged the same amount as non-Medicare patients, but the bill is broken down differently for Medicare reimbursement.
- A 15% prompt-payment discount is available to self-pay and uninsured patients.
- We accept cash, check, Visa, MasterCard and Discover.
- Claims with most insurance plans are filed on your behalf.
- Structured payment plans are available.
- Billing questions may be directed to account representatives by calling (719) 530-2475.



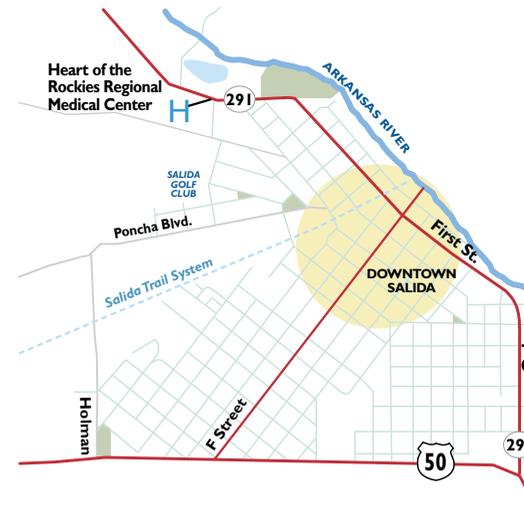
POLICIES AND PROCEDURES

- For EMERGENCIES, call 911 or go to the nearest hospital emergency room.
- Contact your pharmacy directly for all refills and renewals of medications. Allow 72 hours for processing. Only first-time prescriptions and narcotic refills are generated from our office.
- All test and laboratory results are communicated to the patient as promptly as possible.
- When leaving a message, please spell your name and provide date of birth, phone number, and a detailed request, including level of urgency. After hours, if you have an urgent healthcare need, please contact the HRRMC Emergency Department at (719) 530-2157.
- If you are unable to keep an appointment, please give 24 hours notice of cancellation.

CLINIC HOURS

- Dr. Mason and Dr. Oatis are available for appointments Monday–Friday.
- Carol “CJ” Johnson, P.A., is available for appointments four days per week.
- Laurie Merrell, R.N., O.C.N., Oncology Clinic Head Nurse, is available Monday–Friday from 8 a.m. to 4:30 p.m.
- Infusion Clinic hours are Monday–Friday from 8 a.m. to 4 p.m.

OUR LOCATION



The HRRMC Oncology/Hematology Clinic is located in the HRRMC Specialty Clinic at Heart of the Rockies Regional Medical Center.



HEART OF THE ROCKIES
REGIONAL MEDICAL CENTER



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REGIONAL MEDICAL CENTER

HRRMC ONCOLOGY/ HEMATOLOGY CLINIC

Offering a compassionate, integrative approach to cancer treatment and recovery



HRRMC Specialty Clinic

Heart of the Rockies Regional Medical Center
1000 Rush Drive • Salida, CO 81201
(719) 530-2302

WELCOME TO HRRMC Oncology/Hematology Clinic

HRRMC combines state-of-the-art oncologic medicine with an integrative approach which addresses the “whole person.” We also provide diagnostic evaluation and treatment of blood disorders and other special conditions. We are dedicated to providing exceptional and personalized cancer care close to home.

SERVICES

- Comprehensive medical and oncology services
- Prevention and screening
- Chemotherapy treatment
- Infusion and transfusion services
- Hematology consultation
- Lab and diagnostic services
- Therapeutic massage
- Medical exercise program
- Monthly support group



Dr. Mason is a board-certified internist and medical oncologist. She earned her medical degree from the University of Pittsburgh. She completed her internship and residency in internal medicine as well as a fellowship in medical oncology/

hematology at the Hospital of the University of Pennsylvania. She then took on the role of clinical educator for the university’s medical school and worked in private practice.

Dr. Mason relocated to Colorado in 2000, where she continued her oncology practice. She provides traditional oncologic medicine while incorporating integrative treatments through the use of natural-health products, nutrition, exercise and other alternative therapies. Dr. Mason coauthored the first prescriptive book on exercise and cancer titled “The Force Program,” and has lectured and published widely in the field.



Dr. Oatis is board-certified in internal medicine, medical oncology, and hematology. She earned her medical degree from the Virginia Commonwealth University School of Medicine followed by a residency in internal medicine at the University of

Maryland. She completed a fellowship in medical oncology and hematology at Northwestern University Feinberg School of Medicine. In addition to her medical training, Dr. Oatis has a law degree from Georgetown University Law Center.

Prior to providing care at HRRMC, Dr. Oatis was in clinical practice at University of Colorado Memorial Hospital in Colorado Springs.

As a result of her own family experience with cancer, Dr. Oatis strongly believes that the relationship between a physician and patient must be built on understanding and respect. Having a clear sense of each patient’s unique needs and values is critical to providing appropriate cancer care.



Carol “CJ” Johnson, P.A., graduated with honors from the University of Kentucky and has been practicing as a physician assistant since 1989. She has specialized in working with oncology patients since 2001.

CJ is a member of the American Academy of Physician Assistants, the Association of Physician Assistants in Oncology, and the Colorado Academy of Physician Assistants.

CJ relocated to Salida from Maine in 2015 and provides personalized hematology and oncology care to residents of our area.



Laurie Merrell, R.N., O.C.N., is the Oncology Clinic head nurse who assists Drs. Mason and Oatis with all oncology appointments and works directly with each patient. Laurie will help you make appointments with other physicians that you may

need to see, schedule lab and imaging tests, teach you about prescribed medications and treatments, and request medical records on your behalf.

Our oncology team includes:

- Experienced oncology nurses
- Exercise specialists
- Massage therapists
- Administrative staff
- Pharmacy
- Social Services
- Nutrition professionals
- Physical therapists

OUR OFFICE SUITE

Our office is located in the HRRMC Specialty Clinic (next to the hospital Cafe) at Heart of the Rockies Regional Medical Center. Patients should register at the hospital’s main reception desk before proceeding to our office (turn left down the main corridor). We are owned and operated by Heart of the Rockies Regional Medical Center.

APPOINTMENTS

- Appointments may require a referral from a primary care practitioner or surgeon. We maintain a close, working relationship with your primary care physician.
- Kag i [^TW[hW SZ[efack Xad_ prior fa your first appointment. Please fill this form out in its entirety and bring it with you for your appointment. A complete list of current medications and supplements is also requested.
- We may need to obtain outside records such as lab and pathology test results.
- Please arrange all appointments by calling (719) 530-2302.

