

Rehabilitation

HRRMC Rehabilitation Services offers a wide spectrum of physical therapy services at our clinic, including neuro, ortho, post-op care and balance retraining.



Payment and Financial Policies

- Payment/copay is due at the time of service.
- There will be a fee for your visit. Other services, including lab tests, will be billed in addition.
- A 15% prompt-payment discount is available to self-pay and uninsured patients.
- We accept cash, check, Visa, Mastercard and Discover.
- Claims with most insurance plans are filed on your behalf.
- Structured payment plans are available.
- Clinic billing questions may be directed to (719) 530-2475.

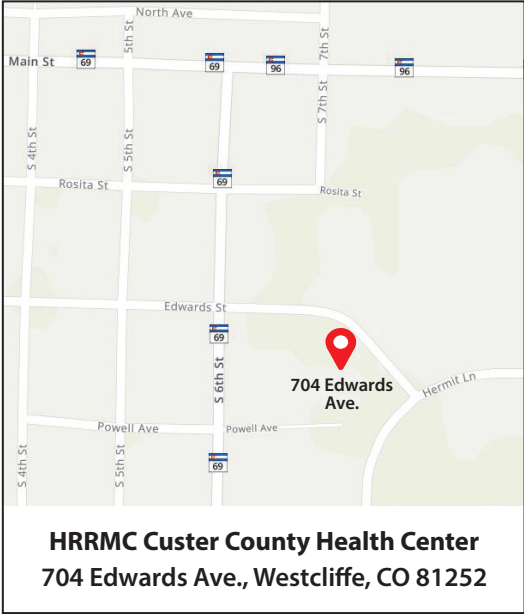
Policies and Procedures

- For EMERGENCIES, call 911 or go to the nearest hospital emergency room.
- Contact your pharmacy directly for all refills and renewals of medications. Allow 72 hours for processing. Only first-time prescriptions are generated from our clinic.
- All test and laboratory results are communicated back to the patient as promptly as possible.
- If you are unable to keep an appointment, please give 24 hours notice of cancellation.



Our Facility

Serving Westcliffe and the surrounding region of Colorado’s Wet Mountain Valley with convenient access to quality healthcare services. We are owned and operated by Heart of the Rockies Regional Medical Center.



**HRRMC Custer County Health Center**  
704 Edwards Ave., Westcliffe, CO 81252



HEART OF THE ROCKIES  
REGIONAL MEDICAL CENTER  
*The heart of healthcare*



HEART OF THE ROCKIES  
REGIONAL MEDICAL CENTER

HRRMC  
Custer County  
Health Center



704 Edwards Avenue,  
Westcliffe, CO 81252  
**(719) 783-2380**

NONDISCRIMINATION POLICY NOTICE

HRRMC Custer County Health Center does not discriminate against any person on the basis of race, color, national origin, disability, or age in admission, treatment, or participation in its programs, services, and activities, or in employment. For further information about this policy, contact the HRRMC Compliance Officer at (719) 530-2214.

# HRRMC Custer County Health Center

We are a full-service rural health clinic dedicated to providing exceptional and personalized care to our patients.

## Services

- Primary care for all ages
- Cardiology
- Gynecology
- Audiology and hearing aid clinic
- Sports Medicine
- Weekly Orthopedics walk-in clinic
- Minor procedures
- Pre-op, employment, DOT & school physicals
- Workers' Comp and CDL Certification
- On-site lab services and direct access testing
- Imaging
- Physical therapy
- Cardiac and pulmonary rehab
- Drug and alcohol screenings
- Pharmacy services



## Family Medicine and Primary Care



**G. Marcus Stephens, D.O., FAFAP** earned his medical degree from the University of Kansas School of Medicine in Wichita, Kansas. Dr. Stephens is board-certified by the American Board of Family Medicine, and practicing in family medicine, primary care in both private

practice and clinical settings for more than 30 years. He has also dedicated much of his career to practicing in emergency medicine.



**Charlotte Stark, APRN-CNC, FNP-BC** has been a nurse for more than 30 years. She received her master's degree in Nursing from the University of Wyoming in Laramie, Wyoming. She has practiced family medicine and

primary care as a nurse practitioner since 2001 and has additional experience in neonatal ICU, clinical care and urgent care settings. Charlotte is board-certified in Family Medicine from the American Nurses Credentialing Center.



**Maria Duran-Shy, ACNP, FNP** has substantial clinical experience in multiple disciplines in nursing. Her diverse background comes from experience in an urgent care, primary care, rural health care, women's services and in acute

care practice settings. She is board-certified in Family and Acute Care, is a member of the American Nurses Credentialing Center and a professional member of both the American Society and American Registry of Radiologic Technologists. She has a master's degree from Colorado State University with Advanced Practice Nursing, FNP and ACNP tracks.

## Specialty Services

### Gynecology



**Tiffany Rhodes, M.D., FACOG**, provides a full range of gynecologic services to adolescents, youth, adults and post-menopausal adults. She performs gynecologic surgery as well as offers general gynecology.

Prior to joining HRRMC, Dr. Rhodes practiced obstetrics and gynecology for 13 years in Greenville, South Carolina. She is certified to perform minimally invasive laparoscopic surgery.

**Days and hours: 4th Thursday of the month from 10 a.m. – 3 p.m.**

### Cardiology



**Kenneth Wool, M.D.**, earned his degree in medicine from University of South Alabama College of Medicine in Mobile, Alabama. Dr. Wool is board-certified in cardiovascular disease and internal medicine by the American Board of Internal Medicine.

**Days and hours: 1st and 3rd Fridays of the month from 10 a.m. – 4 p.m.**

### Audiology



**Robert Furby, M.S., FAAA** provides hearing tests and evaluations, as well as sales and servicing of hearing devices. He has extensive experience as an audiologist in both retail and clinical settings. Robert has a master's in speech and hearing science with a concentration in audiology from the University of South Alabama in Mobile, Alabama.

**Days and hours: 1st and 3rd Wednesdays of the month from 1 – 5 p.m.**

## Orthopedics



**Ramon Perez, D.O.**, earned his doctor of osteopathic medicine degree from the University of Medicine and Dentistry of New Jersey, and his fellowship from New Mexico Orthopedic Associates in Albuquerque, New Mexico.

He is board-certified in orthopedic surgery by the American Osteopathic Board of orthopedic surgery. Prior to joining HRRMC, Dr. Perez practiced Orthopedic Surgery at the Banner Health Clinic in Sterling, Colorado.

**Days and hours: 2nd and 4th Wednesdays of the month from 8:30 a.m. – noon.**



**Beth Pack, M.S., PA-C**, earned her master's degree from the University of Medicine and Dentistry of New Jersey and has practiced as a physician assistant since 1999.

Beth moved to Salida in 2008 and has worked in HRRMC's internal medicine practice, the HRRMC Buena Vista Health Center, and the hospital's Emergency Department. She joined the HRRMC Sports Medicine team in 2014 and is a member of the American Association of Physician Assistants.

**Days and hours: 1st and 3rd Wednesdays of the month from 8:30 a.m. – noon.**

## Orthopedics Walk-In Clinic

CCHC offers a weekly Orthopedics walk-in clinic on Wednesdays, 8:30 a.m.– noon. The walk-in clinic is on a first-come, first-served basis. Appointments are not available. The clinic treats common orthopedics issues. Emergencies will be directed to an appropriate Emergency Department. Walk-in clinic services will be charged the same as our primary care services during normal business hours.