

## Payment

- We accept Medicare, Health First Colorado (Colorado Medicaid) and most insurances.
- Payment/copay is due at time of service.
- There will be a fee for your visit. Other services, including lab tests, will be billed in addition.
- You may request an estimate of charges at time of service.
- Medicare patients of the HRRMC Outpatient Pavilion in Salida will receive one explanation of benefits—clinic charges will be added to any hospital charges that may be incurred on that same day. Medicare patients are charged the same amount as non-Medicare patients, but the bill is broken down differently for Medicare reimbursement.
- A 15% prompt-payment discount is available to self-pay and uninsured patients.
- We accept cash, check, Visa, Mastercard and Discover.
- Claims with most insurance plans are filed on your behalf.
- Structured payment plans are available.
- Billing questions may be directed to account representatives by calling (719) 530-2475.



## OFFICE LOCATION

The Allergy Clinic is located in the HRRMC Outpatient Pavilion on the hospital campus in Salida.

We provide the residents of Chaffee County and neighboring areas with convenient access to quality healthcare services. We are owned and operated by Heart of the Rockies Regional Medical Center.



The HRRMC Outpatient Pavilion is attached to the hospital but has a separate entrance. Patients will check in for their appointment in the Outpatient Pavilion, not at the hospital's main registration desk.



HEART OF THE ROCKIES  
REGIONAL MEDICAL CENTER



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REGIONAL MEDICAL CENTER

# HRRMC ALLERGY CLINIC



HRRMC Outpatient Pavilion  
1000 Rush Drive, Salida, CO 81201

(719) 530-2000

## WELCOME TO

### HRRMC Allergy Clinic

The HRRMC Allergy Clinic specializes in evaluating and treating allergies, asthma and immune disorders. We provide personalized care to adults and children.



#### Services we offer:

- Allergy shots
- Allergy skin testing
- Aspirin desensitization
- Breathing tests
- Nitric oxide gas measurements

#### Conditions we treat:

- Allergic skin and/or GI disorders
- Asthma, chronic cough and other breathing disorders
- Dermatitis/eczema
- Environmental allergies (pollen, animal, dust)
- Food allergies
- Hives
- Immune disorders
- Recurrent infections
- Stinging insect allergies/reactions

### Appointments

Allergy Clinic hours are Monday–Thursday, 8 a.m.–5 p.m. and Friday, 8 a.m.–12 p.m.

Call 719-530-2000, Monday through Friday, to make an appointment.



**Michael J. Flais, M.D.**, earned his medical degree from the Medical College of Ohio. He completed his residency in internal medicine, and fellowship in Allergy/Immunology at Northwestern University Medical School.

When not working at HRRMC he enjoys running, hiking, skiing, and biking.

**Medical School:** Medical College of Ohio, Toledo, OH  
**Fellowship:** Allergy/Immunology, Northwestern University Medical School and Children's Memorial Hospital, Chicago

**Internship and Residency:** Northwestern University Medical School, Evanston Hospital

**Board Certification:** American Board of Allergy & Immunology, American Board of Internal Medicine



**Diane C. Napoli, M.D.**, provides allergy/immunology services to children and adults.

Prior to joining HRRMC, Dr. Napoli practiced as an allergist/immunologist for more than seven in Colorado Springs and Englewood, Colorado. She also served in the

Air Force for 20 years, where she practiced as an allergist/immunologist and a pediatrician. She is a Fellow of the American Academy of Allergy, Asthma & Immunology (FAAAI) and a Fellow of the American Academy of Pediatrics (FAAP).

**Medical School:** University of Vermont College of Medicine, Burlington

**Fellowship:** Academic general pediatrics and Allergy/Immunology, Wilford Hall U.S. Air Force Medical Center, Lackland Air Force Base, Texas

**Internship and Residency:** Pediatrics, Wilford Hall USAF Medical Center, Lackland Air Force Base, Texas

**Board Certification:** Allergy/Immunology by the American Board of Allergy and Immunology



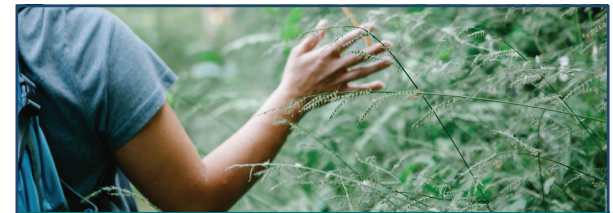
**Heidi K. Bailey, PA-C, MS**

Heidi has worked in allergy since 2007. She enjoys partnering with both adults and children in caring for their asthma and allergic disorders. She enjoys providing patient-centered care and working as a

team. Heidi enjoys spending time with her husband and four children in the beautiful outdoors.

**Education:** Physician Assistant School/Master of Sciences University of Colorado Health Science Center College of Medicine, Department of Pediatrics, Denver

**College:** Bachelor of Arts in Human Biology University of Northern Colorado, Greeley



### Policies and Procedures

- For EMERGENCIES, call 911 or go to the nearest hospital emergency room.
- Contact your pharmacy directly for all refills and renewals of medications. Allow 72 hours for processing. Only first-time prescriptions and narcotic refills are generated from our office.
- All test and laboratory results are communicated back to the patient as promptly as possible.
- When leaving a message, please spell your name and provide date of birth, phone number, and a detailed request, including level of urgency. After hours, if you have an urgent healthcare need, please contact the HRRMC Emergency Department at (719) 530-2157.
- If you are unable to keep an appointment, please give 24 hours notice of cancellation.